



PcVue

COMPANY PROFILE

OUR COMPANY

Founded in 1981 by Pierre de Bailliencourt, **ARC Informatique** is a privately held company, headquartered in Paris, France that manufactures and markets industrial software. Originally developed for the process industries the product now also serves the infrastructure, utilities and building management systems markets (Smart Cities, Smart Building, Smart Water).

PcVue provides a flexible solution and the necessary tools to handle communication, networking, alarms and database management.

With **160+ dynamic team members around the globe**, we are both physically nearby and culturally in synch with our user base. The local approach facilitates efficient customer care. Our ISO 9001, 14001 and



27001 certifications ensure quality, sustainability and security. These are embedded in our own development processes and products from design to delivery.

Our objective is double: being present and available in the highly developing zones, and to accompany our clients in their international development.

Each subsidiary ensures both sales and technical support activities, and participate jointly to the development of our products in the definition of our next objectives.

In business for over 40 years, Arc Informatique is a forward-thinking industrial and commercial operations software editor and publisher with 16 branch offices worldwide. Using the latest technologies, Arc Informatique develops PcVue, a reliable, secure and robust operations software platform, dedicated to monitoring and control applications in markets such as Building and Campus Management, Energy, Transportation, Infrastructure, Manufacturing and other Industrial applications.



 The ARC Group consists of ARC Informatique, editor of PcVue, and 16 local affiliates to serve our worldwide customers base 

FACTS & FIGURES



12

LANGUAGES
VERSIONS OF THE
PRODUCTS



160+

PEOPLE WORKING
IN ARC GROUP



80K+

LICENSES
INSTALLED
IN THE WORLD



16

INTERNATIONAL
BRANCHES



40+

YEARS OF
EXPERIENCE IN
SCADA



\$20M

TURN OVER

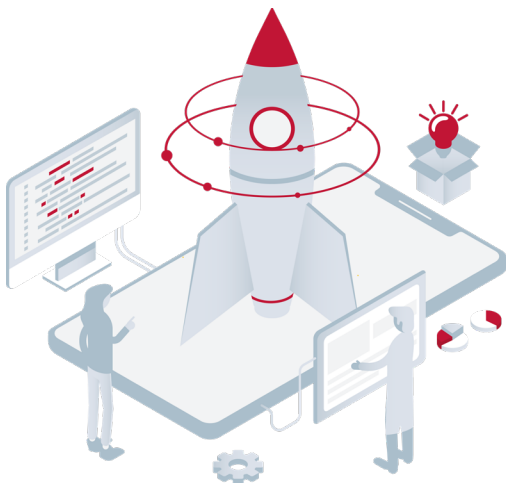
OUR VISION & MISSION

Our ambition & how we work towards it



VISION

Mastering interfaces between humans, systems and connected things. To be a global leader in digital transformation for process automation leading to a sustainable future. Secure sustainability through industrial automation.



MISSION

Create powerful yet accessible software solutions that enable all enterprises, regardless of size or resources, to accelerate digital transformation. To guide manufacturers on their digital transformation journey to achieve highly tailored process automation solutions.



PROMISE

A reliable and dedicated partner in digital transformation working with you towards achieving a sustainable and profitable future.

OUR VALUES

❖ To serve and innovate, while guaranteeing quality and interoperability, are at the core of our guiding line. We endeavor to provide our customer with qualitative products, but also with an optimal service which will accompany you throughout your projects. ❖

❖ AN INNOVATIVE SPIRIT

Since its creation more than 35 years ago, PcVue has been a pioneer for many evolutions, at the cutting edge of progress; one of the first French SCADA under MS-DOS, a precursor for object-oriented SCADA under Windows & OS2, the prime 32-bit programming free editor, at the beginning of Web client based on Java, and the first editor to integrate 3D mimics among others.

The company is now exploring the mobility front with an unprecedented solution that enables our customers to achieve breakthrough improvements to efficiency of commissioning, operating and maintaining automation systems. We have developed a mobility infrastructure that takes advantage of technologies such as IPS (Indoor Positioning System) and GPS (Global Positioning System). It also features a contextual mobile HMI, as well as a rich graphical HTML5 web interface among other evolutions.

❖ AN OPEN MINDSET

PcVue Platform keeps ensuring interoperability and open systems through certified implementations of open standards. Already certified by DNV-GL (formerly Kema) for its IEC 61850 driver and BTL listed for its BACnet Advanced Workstation profile (B-AWS).

In line with our will to provide open standards for the benefits of our users, we are engaged in various standardization activities as an active member of working groups for BACnet, IEC, OPC, DNP and KNX among others.

OUR SOLUTIONS

Addressing different needs

BY MARKET



Smart Building



Power Automation



EV Charging



Transportation



Infrastructure



Industry



Water



Oil & Gas

 **BY APPLICATION**

HMI/SCADA

Alarms management

IoT

**Digital remote
assistant**

Cybersecurity

**Database-driven
advanced reports**

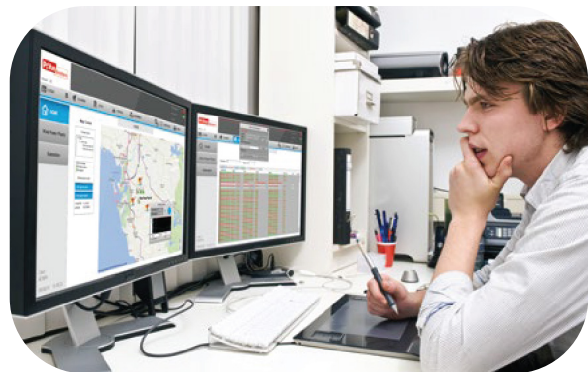


OUR PRODUCTS

Embedding cutting-edge technologies & features

P PcVue - HMI/SCADA

Secure, stable, scalable software platform designed for monitoring and controlling any connected systems and devices.



W WebVue - Web HMI

Built-in HTML5 web client providing a user interface to monitor and control your process from any device.



T TouchVue - Notifications mobile app

A mobile app to notify mobile users for immediate action

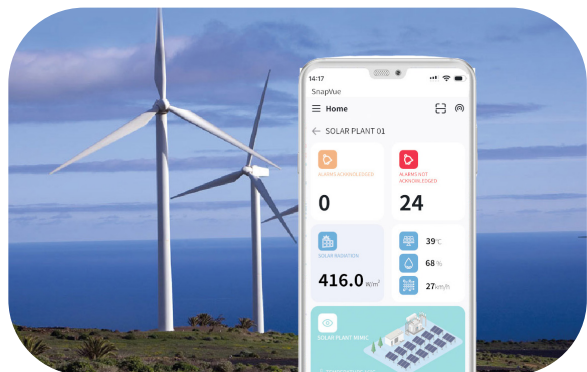


E EmVue - Energy monitoring

Software to calculate energy data and KPIs to help understand and track energy consumption.

S SnapVue - Digital mobile assistant

Situational based mobile solution with geolocation, chatbot, widget and messaging to help field workers in their operations.



F FrontVue - Light HMI

Graphical user interface OPC client that retrieves real-time data from one or more OPC servers for monitoring and control any system

OUR SERVICES

Providing full support

CUSTOMER CARE

HOT LINE



TRAINING



PRE SALES SUPPORT



TECHNICAL ASSISTANCE



A GLOBAL PLAYER WITH A LOCAL APPROACH

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OUR STORY

1981

Birth of the company

ARC Informatique is created, settling down its HQ in Sèvres, in the Paris region of France

1985

PcVue DOS is released

1991

United Kingdom

PcVue Solutions Ltd is created

1992

OS2 & Windows

PcVue arrives on OS2 and Windows with the release of PcVue 2

1997

Singapore

PcVue South East Asia Pte. Ltd. is created

1997

France - Lyon

Lyon office is created

1998

PcVue 32 bit version is released

1999

United States - Boston

PcVue INC. is created

2000

ISO 9001 certification

ARC Informatique obtains the ISO 9001 certification

2000

WebVue

Release of the HMI web client WebVue, featuring in PcVue 7.0

2001

Malaysia

PcVue Sbn BhdC is created

2002

PlantVue

An affordable standalone HMI software, is released

2002

France - Grenoble

Grenoble office is created

2003

France - Strasbourg

Strasbourg office is created

2003

France - Aix-en-Provence

Aix-en-Provence office is created

2004

Germany

PcVue GmbH is created

2005

PcVue 8 is released

1981-1990

1991-2000

2001-2005

2006

China 

PcVue China office is created

2006

Switzerland 

PcVue GmnH office is created

2008

Italy 

PcVue Srl office is created

2009

PcVue 9 is released

2010

Japan 

PcVue Japan Co.Ltd is created

2010

France - Lille 

Lille office is created

2013

PcVue 11 is released

2015

PcVue receives a **DNV Kema Energy certification** for its IEC 61850 implementation

2015

Chile 

PcVue Lat Spa is created

2016

Winner of **Mesures Awards** for Innovation for its PcVue Mobile Solutions
Winner of the **Kinetic Process Innovation Awards** for its contextual HMI/SCADA mobility

PcVue is BTL listed for its **BACnet Advanced Workstation** (B-AWS)

2016

UAE - Dubai 

PcVue DMCC is created

2018

Spain 

PcVue Solutions SL is created

2019

PcVue 12 is released

2020

PcVue 15 is released

2020

United States - Miami 

PcVue NA is created

2021

India 

PcVue India Pvt Ltd is created

2022

Mobility Awards in the “Best Achievement for Mobile Field Jobs” category

2022

Armenia 

PcVue Limited Liability Company is created

2023

PcVue 16 is released

2024

EmVue is released

2006-2010

2011-2020

2021-2024

OPEN CONNECTIVITY SCADA SOFTWARE PLATFORM

In business for over 40 years, ARC Informatique is a forward-thinking industrial software editor with 16 offices worldwide. Using the latest technologies, ARC Informatique develops PcVue, a reliable, secure, and robust SCADA platform, dedicated to monitoring and control applications.

To answer the needs of performance, robustness and security for power system operators, PcVue delivers an efficient platform to monitor and control any kind of heterogeneous and distributed assets. With a cutting-edge UI, extended built-in drivers for power including IECs and DNP3, versatile architectures and full real time monitoring, data processing and reporting capabilities, PcVue ensures the reliability and availability of power from generation to distribution.

With 160+ dynamic team members, we are both physically very close and culturally compatible with our user base, thereby facilitating responsive customer care. Our ISO 9001, 14001 and 27001 certifications ensure quality, sustainability, and security in our development processes from design to delivery.



A CUSTOMER-ORIENTED APPROACH

Listen to and answer our customers develop and adapt our solutions via R&D responsive technical support.

GLOBAL PLAYER LOCAL APPROACH



CONTINUOUS QUALITY IMPROVEMENT



ARC Informatique is ISO 9001,
ISO 14001 and 27001 certified





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